How to Reset or Unlock Your Password

1. Visit https://portal.highpointnc.gov from any browser.
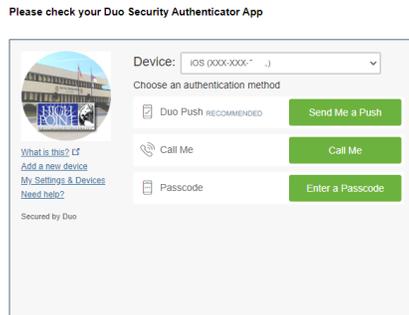2. Select Forgot Your Password?
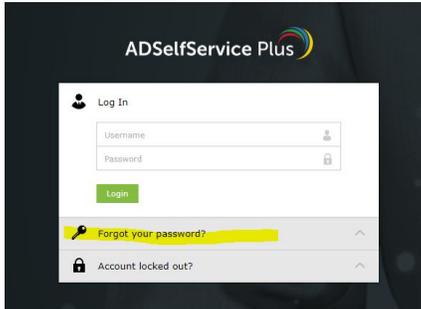
3. Enter your username and continue.
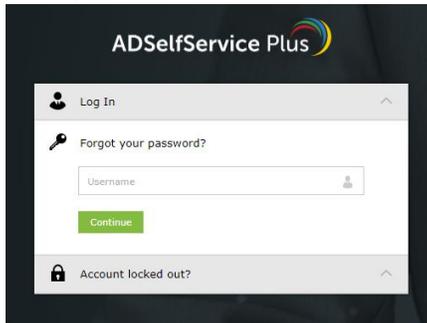
4. Select your authentication method.

5. Enter and confirm your new password with the required complexity.

6. Select Reset Password to complete your password changes.